



**Review and Testimonial of Metasystems ICIM ERP Software  
Submitted to Capterra website**

Product Name	ICIM ERP
Version	6i
Date of Purchase	04/01/1995
First Name	Bob
Last Name	Lacey
Company	The Steelastic Co., LLC
URL	- not provided -
Title	Controller
Role	Buyer/User
Willingness to act as a referral	Yes

**Rating for: ICIM ERP**

**Rating System: rank the following categories based on a scale of 1-5 stars**

**1 star = lowest and 5 stars = highest**

Ease of Implementation	4 Stars
Ease of Use	4 Stars
Features Richness	4 Stars
Customer Support	4 Stars
Meets Your Needs	4 Stars

<b>Overall Rating</b>	<b>4 Stars</b>
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<b>Review Title</b>	<b>Weigh the customer support, the ICIM ERP reliability &amp; flexibility.</b>
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<b>Pros</b>	Provides flexibility to meet unique business processes e.g. BOM configurator. Reliable, not complex for a new user to grasp & apply.
<b>Cons</b>	Screens are not always consistent with key stroke applications.

<b>Overall Recommendation</b>	<b>Weigh the customer support, the ICIM ERP reliability &amp; flexibility (both business processes &amp; system platforms) and cost, our decision was rather easy to select Metasystems.</b>
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